

Cancellation Policy for Venue Reservations

- Cancellation at least 14 days before the event: No charge
- Cancellation at least 7 days before the event: 50% of the total price will be charged
- Cancellation less than 7 days before the event: Full price will be charged
- **Note:** If the payment method is online payment, refunds will not be issued

Terms for Catering Orders

- Billing is based on the confirmed or actual number of attendees. The final headcount must be confirmed 2 days in advance
- Orders must be placed by 1:00 PM on the previous day. A rush order fee of €12.50 per order applies to any orders placed after this deadline
- A small order fee of €12.50 per order applies to orders for fewer than 6 people
- If the event is canceled less than 2 days in advance, the full amount of the order will be charged
- Please cancel your order directly with the restaurant:
tel. +358 10 581 3367, email puisto@ravintolasulo.fi